



E.G. FROM EUR 5.45¹⁾
MONTHLY PER
WORKPLACE

UC FROM THE CLOUD

DYNAMIC SERVICES FOR UNIFIED COMMUNICATIONS

EVERYTHING IP

Communication technologies are changing. On the one hand, telephony is increasingly becoming an IP-based application and linked to other channels. On the other, contacts want to be reachable via all channels with just one user interface. Unified Communications (UC) brings everything together. Voice, video and web conferences, e-mail, fax, call center functions and instant messaging can be called up from a single application. Presence information shows who can be reached and how – even on the move via mobile devices. **Benefit from our complete UC range. It's based on leading UC/VoIP technologies (Cisco, Unify) from a private cloud platform run by T-Systems specifically for companies. Its main advantages are ...**

- ... the smooth transition to homogeneous, IP-based communication.
- ... secure operation in our private cloud.
- ... a reliable, fixed price per workplace.
- ... solutions to meet your individual requirements.
- ... a host of expansion options, e.g., contact center, SIP trunk.

NEW OPPORTUNITIES

Using UC, IT managers can solve several of their current challenges at the same time. For example, having different telephone systems at many individual locations complicates infrastructure management. At the same time, running them often entails high operating and staff costs, and manufacturer support is being phased out for older systems. A consistent UC approach allows communication to be centralized on an IP basis and procured from the cloud. This significantly reduces both costs and effort for management and operation. Cross-location teamwork also benefits from this consolidated communication. With the addition of collaboration, the solution can be seamlessly integrated into business processes and thus clearly speed up decision-making and workflows.

Dynamic Services for UC from T-Systems gives you a central, homogeneous solution for all communication channels, with all the advantages of the private cloud and leading high-end technologies.

NUMEROUS ISDN CONNECTIONS? TOO HIGH OPERATING COSTS? WE HAVE THE ANSWER: UC

DYNAMIC SERVICES FOR UC

T-Systems offers UC as a high-end, complete VoIP solution from the private cloud. It comprises hardware and software for central services, integration services, as well as clients and devices. The UC servers make the communication infrastructure available centrally for voice communication, voice mails, instant messaging, and presence information. They can be accessed as a managed service from T-Systems' secure private cloud. UC workplaces define services and devices using roles and profiles, and include the UC port including services. Predefined, standardized workplaces cover most requirements, but can be expanded individually.

UC FUNCTIONS

VoIP, UC, web conference, video (including HD), voice mail, CTI (computer telephony integration with click-to-dial), unified messaging, Instant Messaging & Presence, and integration of mobile devices

EXPANSION OPTIONS

- Video integration, interoperable across company boundaries
- SIP trunk with PSTN and integration of existing PBX systems
- Internet access for home/small office workplaces
- Call center

CALCULATION EXAMPLE FOR UC AS A MANAGED SERVICE

SCOPE OF SERVICE:

- VoIP and UC for 5,000 employees
- Central service (Cisco) from the private cloud
- "UC Standard" package (encryption optional, VoIP/PBX functionality, free seating, groups, instant messaging, presence information, desktop client – all details available upon request)
- Contract term: 60 months

EUR 5.45¹⁾ per workplace per month (excluding device)

¹⁾ Non-binding, sample price calculation (net), excluding network connection and local ISDN connections – based on Cisco. Prices for other packages: "Entry" (EUR 4.55) and "UC Complete" (EUR 8.95). Binding offers, also based on other technologies, available upon request.

BENEFITS OF THE PRIVATE CLOUD FOR UC

- Guaranteed operation and data storage at secure T-Systems' data centers in Germany
- Performance and security according to the high standards of a professional cloud operator
- Data security in line with German and EU standards
- Integration into existing environments, e.g., Outlook
- Dynamic resources that grow with changing needs

PROCESS INTEGRATION

If you want to get the most out of UC, we recommend firmly integrating the solution into your work processes. This will allow UC functions to be used from your workflow applications, e.g., enterprise resource planning (ERP) and customer relationship management (CRM). You will be able to see all employees involved in a particular process and contact them from the system at the click of a mouse (click-to-dial).

KEY FACTS AT A GLANCE

- **Cost savings:** Standardized services and workplaces simplify management and reduce costs.
- **More flexibility for costs and capacity:** The number of workplaces can be dynamically adjusted to the fixed port price. Capacity and costs adapt to your needs.
- **Investment protection and integration:** Existing infrastructures can be intelligently integrated into the centralized communications landscape. Modernization takes place gradually.
- **Operational reliability:** Private cloud operation ensures maximum availability and reliability.
- **Transparency and control:** The clearly arranged frontend allows new orders and changes to be placed quickly.
- **Collaboration:** Use of the optional collaboration functionalities for workplaces reduces response times and speeds up work processes.

ANY QUESTIONS?

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