

# EXPERTISE

## IT UNDER PRESSURE

Increasing digitization is forcing management to change their existing business processes or establish new ones. Specialist departments have new requirements and expect the IT organization to implement them as quickly as possible. In addition, the IT organization has to identify and offer new, innovative services itself – services that meet the company's future needs and will enable it to gain the desired competitive advantage reliably and in the short term.

## IT OUTSOURCING WITH T-SYSTEMS

With a competent partner, these goals can be attained more quickly – a partner who has proven being capable to transform complex application landscapes together with the underlying IT infrastructure, as well as running it securely and with high availability. An IT outsourcing partner who can also provide extensive IT resources dynamically, at short notice, and who thereby focuses on its customers' business requirements.

A successful history: As a [cloud computing pioneer](#) with over ten years of experience, T-Systems has already transformed more than 250 companies around the globe and migrated their wide range of applications to its Dynamic Cloud Platform. With about 50 million SAPS and 2.5 million productive users, T-Systems runs the largest SAP cloud landscape in the world. 42,000 cloud systems around the world are operated by T-Systems IT outsourcing, and 300,000 users work with the T-Systems collaboration platform.

## REAL-LIFE CUSTOMER EXPERIENCES

**Transformation into the hybrid cloud:** To optimize communication and collaboration among its 135,000+ employees and external workers, [Shell](#) now uses 45 SharePoint applications from a hybrid cloud solution. A search engine integrated by IT outsourcing partner T-Systems gives the SharePoint users seamless access to the business data they need – regardless of whether it is stored in the public or private cloud.

**Outsourcing the IT infrastructure:** at BHF-Bank, all systems are now managed by a single provider. The result: the company no longer has to manage any infrastructure of its own. BHF-Bank is now only responsible for the specialized banking processes, including application management and provider coordination, while T-Systems IT outsourcing takes care of the rest.