With the affordable all-inclusive package pricing you now benefit twice over. Choose between three packages – each available in small, medium or large sizes.

**Fulltime**: the powerful yet affordable option
**High Availability**: with added protection against outages
**Disaster Recovery**: including cast-iron disaster protection

Outstanding performance at a moderate price – for reliable SAP operations tailored to your needs.

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Cell phone plans, Internet access and much more are available at an affordable all-inclusive price – so why not your SAP operations, too?

T-Systems now offers complete high-performance packages at a fixed price. They are based on our extensively tried and trusted Dynamic Services for SAP® Solutions. It’s a virtualized solution available worldwide that delivers nearly all SAP operations services in a standardized, industrialized form via a private cloud – reducing SAP operating costs by up to 30%.
### KEY FACTS IN BRIEF

- Flexible and scalable in terms of infrastructure, performance and operating model
- Delivered from a T-Systems data center or as a customer-specific campus solution with a choice of operating models
- A globally standardized, automated delivery strategy
- E2E responsibility and transparent, usage-based pricing models
- All leading operating system platforms and databases available
- Extensive experience with large-scale SAP T&T projects
- Deep skills in administrating large-scale SAP landscapes
- Long and intensive partnership with SAP, backed by certification
- More than 3,000 SAP Basis and Application Management and Modernization specialists worldwide
- Strategic focus on innovation and ongoing development, e.g. SAP HANA®, mobile solutions, cloud computing

### BASIC CONTENTS OF ALL PACKAGES

- Three-tier SAP environment
- Including Solution Manager
- Private cloud infrastructure
- ABAP stack, Unicode
- SAP Basis operations
- Infrastructure operations
- Operations management
- Service management
- 24x7 service
- Support languages: English and German
- Platform: 64-bit Linux (optionally Unix)
- Intel x86 technology
- Databases: Oracle, DB2, MaxDB, Sybase ASE
- Customer firewall
- WAN connectivity from T-Systems data center to the customer’s MPLS (DC Network Backbone, 9 Mbit)
- SAP standard interfaces
- Contract term: 36 months

### 3X3 COMPLETE PACKAGES TO CHOOSE FROM

The versions below are examples. Based on a virtualized private cloud infrastructure, they are flexible and scalable and can be tailored to the customer-specific needs.

<table>
<thead>
<tr>
<th>Version</th>
<th>SLA Production</th>
<th>Concurrent users</th>
<th>Availability</th>
<th>PRD DB size (GB)</th>
<th>Total SAPS</th>
<th>Price/month</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>FULLTIME SMALL</td>
<td>250</td>
<td>98.0 %</td>
<td>1,100</td>
<td>4,500</td>
<td>€3,510*</td>
</tr>
<tr>
<td>2</td>
<td>FULLTIME MEDIUM</td>
<td>600</td>
<td>98.0 %</td>
<td>1,800</td>
<td>9,000</td>
<td>€4,420*</td>
</tr>
<tr>
<td>3</td>
<td>FULLTIME LARGE</td>
<td>1,500</td>
<td>98.0 %</td>
<td>4,400</td>
<td>19,500</td>
<td>€6,830*</td>
</tr>
<tr>
<td>4</td>
<td>HIGH AVAILABILITY SMALL</td>
<td>250</td>
<td>99.7 %</td>
<td>1,100</td>
<td>4,500</td>
<td>€3,960*</td>
</tr>
<tr>
<td>5</td>
<td>HIGH AVAILABILITY MEDIUM</td>
<td>600</td>
<td>99.7 %</td>
<td>1,800</td>
<td>9,000</td>
<td>€4,970*</td>
</tr>
<tr>
<td>6</td>
<td>HIGH AVAILABILITY LARGE</td>
<td>1,500</td>
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<td>4,400</td>
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<td>€7,390*</td>
</tr>
<tr>
<td>7</td>
<td>DISASTER RECOVERY SMALL</td>
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<td>99.7 %</td>
<td>1,100</td>
<td>4,500</td>
<td>€4,150*</td>
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<tr>
<td>8</td>
<td>DISASTER RECOVERY MEDIUM</td>
<td>600</td>
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<td>9,000</td>
<td>€5,440*</td>
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<tr>
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<td>DISASTER RECOVERY LARGE</td>
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<td>4,400</td>
<td>19,500</td>
<td>€8,120*</td>
</tr>
</tbody>
</table>

* Valid as of Q4/2015. Prices subject to change and availability. Invoicing is based on the ICT services provided/consumed. Type of charge, e.g. basic fee plus variable, usage-based costs or based only on services provided, depends on the service and the agreed pricing model. Database and licenses are not included in the price. All DEV and QAS systems are covered by SLA Office.