

STAFF

WAR FOR TALENT

According to a study by Bitkom, the German IT industry association, Germany lacked 41,000 IT experts in 2014. Under these conditions, it can be difficult to find enough skilled staff just to maintain stable operations of the classic IT. And advancing the digital transformation requires even more skills and resources.

But not every company is willing and able to hire the necessary staff to an internal "digital unit", one that focuses on disruptive technologies and their use in innovative business models. And even if they can, the skills of these employees have to be reviewed and expanded regularly and reinforced with practical experience. After all, when creating new teams, there is always a latent risk that they might make the wrong decisions due to the "uncharted territory".

SETTING THE COURSE

In this complex environment, IT decision-makers should provide impetus that leads to a more dynamic delivery of resources – and not only technical ones: when needed, expertise can be drawn from experienced IT outsourcing partners. The service provider makes sure its customers' projects are executed successfully, with the right skills and years of experience of its employees. [T-Systems](#) employs more than 14,000 people in 17 countries in the systems integration area, more than 3,700 SAP consultants worldwide, over 3,000 Oracle specialists and more than 2,300 Microsoft-certified staff.

1,500 SECURITY EXPERTS

Experton, an analyst firm, predicts rapidly increasing outlays for IT security in Germany in the coming years, but there are hardly any IT security experts available on the market. Nearly 1,500 experts work in the security area alone at Deutsche Telekom and T-Systems. Companies that want to establish permanent monitoring of their IT landscapes and detect hacker attacks, for example, can book a Security Operations Center (SOC) service from T-Systems.

SUPER-SIZED TRANSFORMATION EXPERIENCE

Whether companies are moving to the cloud for the first time or planning second-generation outsourcing: T-Systems has been taking companies to the cloud successfully for over a decade. The transformation team draws on a global pool of experienced staff, from top management to 1,000 cloud project managers.