

TEAMWORK PAR EXCELLENCE FROM S TO XL

Unified Communication & Collaboration
in a choice of made-to-measure packages

T · · Systems ·



DYNAMIC COMMUNICATION FOR DYNAMIC BUSINESSES

Today's business environment is digital and dynamic, and becoming ever more so. Teamwork is increasingly ad-hoc and temporary in nature, and frequently cuts across enterprise and geographical boundaries. Ever greater numbers of employees are working from home, and working while on the move. Today's business professionals need the ongoing flow and exchange of information to perform their complex tasks. The mobility and availability of staff is key to rapid, reliable decision-making – and to enterprise innovation and faster time-to-market.

Unified Communication & Collaboration (UCC) brings all your interaction channels together in one place for greater transparency and efficiency: telephony, video communication, email, fax, instant messaging, presence status and social collaboration.



A NEW GENERATION OF SOLUTIONS

T-Systems has a long and highly successful track record as a vendor-agnostic provider of UCC solutions. The latest generation is based on best-in-breed technologies – combined to create four UCC packages, each tailored to a specific set of needs.

To deliver excellence for our customers in this space, we work closely with the market and technology leaders, such as Cisco, Microsoft, BroadSoft and NFON.

For organizations of any size, in any industry: from 10 to 100,000 seats; start off small and scale up, or implement enterprise-wide from the get-go. The choice is yours.

Any cloud, any operating model: public cloud, private cloud (hosted, on-premises), customer-operated (un-/ managed), highly tailored

Choose and receive the services you want and need: consulting, operation, integration, implementation, migration, roll-out, support or training

UCC IN A CHOICE OF MADE-TO-MEASURE PACKAGES

A turnkey customer-operated solution for purchase



Ideal for small businesses to major corporations looking for a UCC solution operated in-house. T-Systems gives you a turnkey, scalable system – and will integrate it into your landscape, and, where required, provide training.

At a glance

- A turnkey solution, integrated on-site into your IT landscape
- Ideal for organizations with high compliance standards
- Not managed as standard, reactive support; optional managed services
- Full system access and configuration

Cost-effective preconfigured modules from the public cloud



Ideal for small and mid-size businesses. Your solution will be implemented on a proactively managed, multitenant platform. Take advantage of pre-configured modules, and simply administer your UCC environment yourself.

At a glance

- Ideal for companies with branches, satellite offices, teleworkers
- Self-service and self-admin via online portals
- Fully scalable, standardized and always up-to-date
- Extremely attractive value-for-money package

Managed and flexible, provisioned from a private cloud



Ideal for mid-size businesses or major corporations. You will enjoy a dedicated instance on the UCC platform hosted in T-Systems data centers. Administer your solution via a Web portal, with the support of your service manager, where required.

At a glance

- Virtualized and secure platform hosted in T-Systems data centers
- End-to-end managed service
- Third-party applications managed by T-Systems
- Standardized but can be tailored to enterprise-specific needs

A tailor-made solution for highly complex needs



Ideal for organizations with complex communication requirements. You benefit from a fully managed solution geared precisely to your specific imperatives – in conjunction with extremely high availability and security.

At a glance

- Fully customized and seamlessly integrated
- For challenging scenarios, i.e. for contact centers, control rooms
- For mission-critical communication
- Fully managed, end-to-end package

WELCOME TO THE WORLD OF UNIFIED COMMUNICATION & COLLABORATION

ENTRY-LEVEL SOLUTION FOR UCC CLOUD POWERED BY NFON

NFON Business Basis, the IP telephony user / seat

- Up to three devices configurable for each user / seat
- Telephony and UC features: device and extension management, call forwarding, voicemail, call groups, queues, automatic connecting, DECT and fax integration, telephone conferencing, automated call distribution, address book
- Four optional add-ons per seat: e-fax, attendant console, NCTI standard CRM for Windows, Web collaboration

Priced at just €5.95 net monthly for each user / seat

One-time fee of €15.90 net for each user / seat, plus network modification and PSTN access

ENTRY-LEVEL SOLUTION FOR UCC COMPACT POWERED BY CISCO

As an on-premises solution the ideal way to enter the world of state-of-the-art IP communication

- Central collaboration solution with CTI, mobility, voicemail, instant messaging and presence, video, softphone, unified attendant console advanced, virtual directory, MS Outlook integration, redundant central hardware, analogue interfaces, SIP gateway
- Example configuration: with 400 premium / standard IP phones, optional voice over WLAN (Wi-Fi), DECT, video endpoints including installation, integration, training, 24-hour service

One-time fee of €128,900 net plus monthly charge of €545 net for service, plus network modification and PSTN access

We are happy to advise you on which UCC package is best suited to your business and your communication strategy.

THE DIRECT LINK TO YOUR UCC PACKAGE



www.t-systems.com/ucc

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