

T Health



**T-SYSTEMS' SAP SOLUTIONS
FOR HEALTHCARE**

END-TO-END ERP & HCM SERVICE PROVIDER FOR HEALTHCARE – BUILT ON SAP S/4HANA®

Healthcare organizations are entering a decisive transformation phase. The announced maintenance end of SAP IS-H, the mandatory move toward SAP S/4HANA®, evolving compliance requirements, and increasing pressure for efficiency demand more than technical migration, they require a strategic partner who understands both SAP® and the clinical environment.

T-Systems is an end-to-end service provider for enterprise resource planning (ERP) and human capital management (HCM) in the healthcare sector, offering SAP S/4HANA®-based solutions with an industry-specific focus and customer-oriented process support.

We specialize in implementing and optimizing SAP ERP and SAP S/4HANA® guiding healthcare organizations through every phase of transformation - from preparation to ongoing operations. We combine 25+ years of SAP transformation excellence and healthcare experience, ensuring clinical, financial, and HR processes work seamlessly together.

SAP IS-H TRANSITION & CLINICAL INTEGRATION

With no successor solution for SAP IS-H from SAP, clinics must align patient administration and billing transformation with their SAP S/4HANA® roadmap.

T-Systems provides:

- ✓ Strategic IS-H replacement planning
- ✓ Side-car scenarios connecting IS-H and SAP S/4HANA®
- ✓ Integration of clinical systems with SAP business suite, including our own clinical system iMedOne
- ✓ Harmonized transformation of Finance (FI), Controlling (CO), Logistics (MM), and Patient Management

Our approach ensures business continuity while reducing transformation complexity.

OUR END-TO-END SAP OFFERINGS

We provide and manage **SAP solutions** across multi- and hybrid-cloud environments, spanning hyperscalers, T Cloud private, and on-premise.

Managed SAP Operations

Designed to support the essential requirements of running SAP operations seamlessly, T-Systems' Managed SAP Operations offers healthcare facilities end-to-end services from a single source – powered by in-depth industry knowledge, tailored methods, and decades of SAP expertise.

From the transformation of existing SAP systems to SAP S/4HANA®, to application management and service integration during operations – with our Managed SAP Operations, hospitals and clinics leverage specialized methods, tools, and cloud platforms that meet stringent requirements for data security and protection.

With over 25 years of experience in deploying, running, and managing SAP solutions for hospitals, our Managed SAP Operations are closely tailored to meet the specific demands of hospital IT and the wider healthcare ecosystem.

Remote Consulting and Application Management

SAP Application Management and Remote Consulting provide hospitals with more than just software maintenance. Healthcare facilities benefit from deep industry expertise, quick assistance for technical issues, functional questions, and system customizations — enabling flexible, future-ready SAP processes. This service supports tailored SAP solutions for healthcare and manages complex application landscapes throughout their lifecycle. Remote consulting with fast response times, proactive monitoring, and modern tools ensures continuous adaptation to new technologies and requirements.



Key user hotline

Direct access to experts during office hours for troubleshooting, enhancements, and consultations



Incident & problem management

Rapid restoration of services, root cause resolution, and coordination with SAP manufacturer support



Ad hoc consulting

Quick support for functionality questions and minor system adjustments



Patch & release support

Expert handling of updates, modifications, and upgrade customization



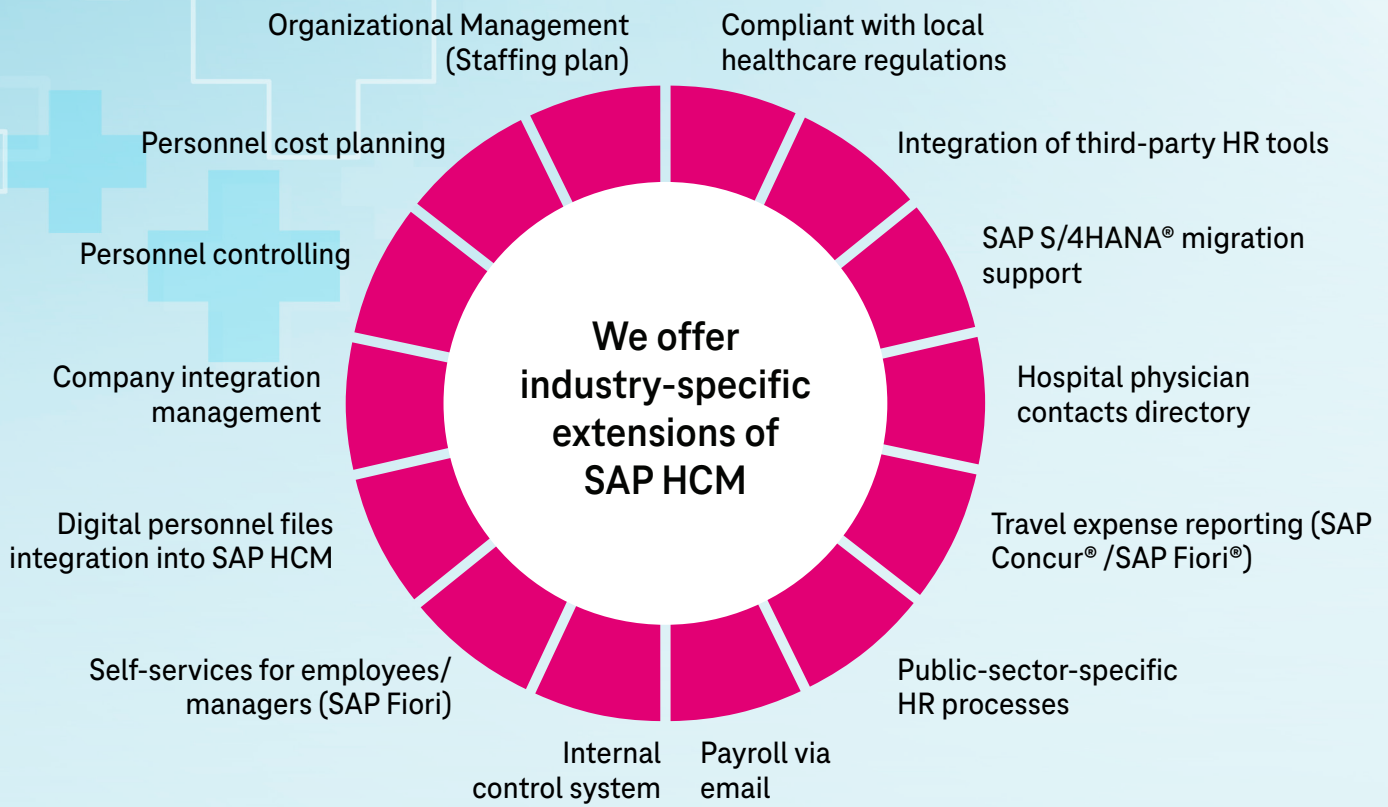
Application management plus

Regular user information on new features, legal updates, and module-related changes

Human Capital Management (HCM) for healthcare

Healthcare HR environments are uniquely complex. As a certified SAP partner, T-Systems delivers end-to-end support for the design, implementation, Business Process Outsourcing and operation of all SAP-based Human Resources processes within the healthcare sector, covering administration, payroll, controlling, personnel development, recruitment, and training.

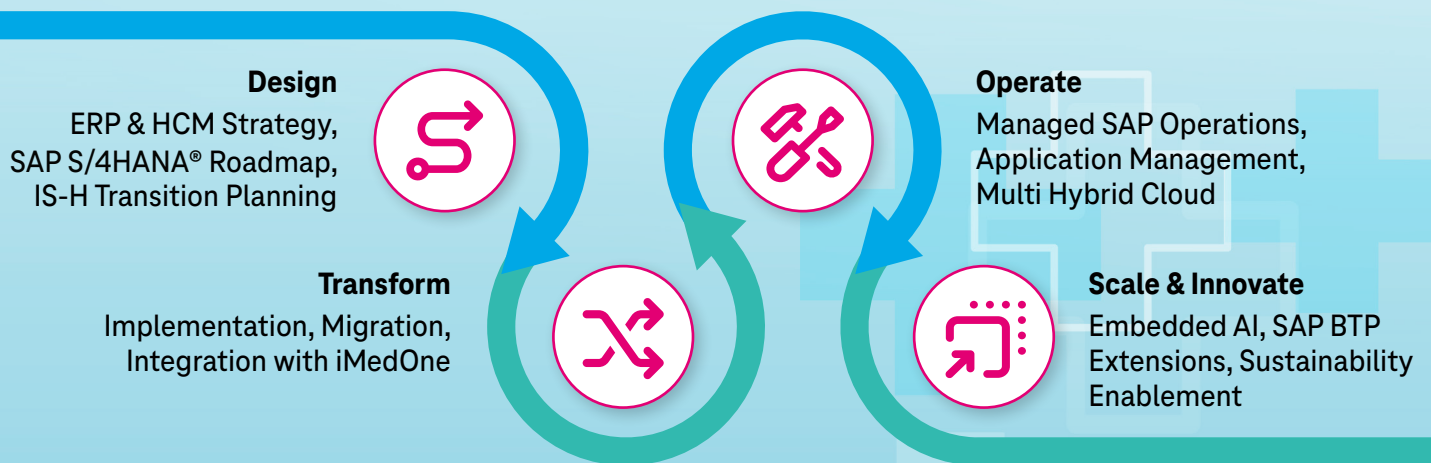
With our healthcare-focused SaaS-like HCM solution, hospitals establish a sustainable foundation for efficient, compliant, and future-ready human capital management.



We design HCM roadmaps that align workforce strategy with ERP transformation, enabling clinics to modernize HR while maintaining operational continuity.

THRIVE WITH T-SYSTEMS – DESIGN. TRANSFORM. OPERATE. INNOVATE.

We guide healthcare organizations through four transformation phases:





T-Systems is your strategic SAP partner for all healthcare needs.

- The shift to SAP S/4HANA® is not optional.
- The replacement of SAP IS-H is inevitable.
- The demand for resilient HR systems is increasing.
- The question is not whether to transform - but how.

Start your transformation journey today.

www.t-systems.com/health

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