

Checklist for decision-makers

MANAGED LAN SERVICES

In today's businesses, LANs play a pivotal role in ensuring seamless data communications. At the same time, any change to the ICT landscape will impact these networks. The challenges are especially acute with legacy infrastructures operated by in-house staff – where the increasing complexity of safeguarding performance, security, and business continuity is causing serious pressures. This checklist is designed to help you quickly and simply assess your LAN situation.

TOP QUESTIONS FROM THE COMPANY PERSPECTIVE

Do you have a **development and implementation plan** for your LAN? Do you have reproducible standard processes for introducing changes to the network?

Do you have a **quality of service concept** for the integration of services such as VoIP, video conferencing, unified communications, and new applications?

Does your LAN topology include **sufficient redundancy** to ensure your network/business remains operational if individual components fail?

How do you manage **spare parts**? Can you provide the same services to all sites?

Are the **same applications** available to your mobile users and to users connected to the LAN via cable? If so, which applications?

What would be the risks and consequences of a **one-day local network failure**?

Is your LAN **proactively monitored and managed 24/7**? Can faults be rectified before users notice them?

Do you document the status of your corporate network by means of **regular reporting**?

Have you implemented **consistent policies for users, access rights, security and compliance** across the entire corporate network environment?

Is your WLAN/LAN **protected against unauthorized access**? Have you ensured that only recognized devices can access your LAN (802.1x standard)?

Do you have **segregated LAN domains** for guests, temporary staff and project team members?

Your Notes

Can you test **security patches**, manage them centrally, and implement them quickly throughout the entire LAN?

Do you have a plan to ensure ongoing **skills development** for your network administrators?

Do your **service/maintenance agreements** include clearly defined contract terms (periods of support) for each component? Is there a reminder service for contracts that are soon to expire?

Are your **network components** still supported by the vendor? Which components have reached end-of-life/end-of-support?

Your Notes



ANY FURTHER QUESTIONS?

Contact our expert. We will be happy to help.

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