SOFT SOLUTION. HARD FACTS.

UCC Cloud powered by BroadSoft

TAILORED COMMUNICATION

Quick and easy teamworking has become a decisive factor in order to remain competitive. That is why an increasing number of companies opt for Unified Communication & Collaboration (UCC). The challenge is finding the right solution – with the right dimensions, features and operating model. Nowadays, most companies opt for cloud solutions. According to IDC, 65 % of all UCC implementations are based on cloud services. As an experienced and manufacturer-independent provider of UCC solutions, T-Systems has the best solution tailored to your requirements, such as the cloud solution UCC Cloud powered by BroadSoft. Tailor-fitted packages are combined with the outstanding services from T-Systems and many options. The leading UCC platform offers comprehensive features from Instant Messaging, presence and mobility as well as audio and video calls and conferences. The simple configuration via the web portal is a main advantage. T-Systems is responsible for the provisioning, the central SIP breakout for telephony, the data network (optional) and the service desk.

MAIN FEATURES

- UCC cloud service
- Ideal for branch and home office structures
- Self service and self-admin is simply done via the web front-end
- Fully scalable, standardized, and always up-to-date
- Comprehensive, modern UCC functions, such as Instant Messaging, presence, desktop sharing, etc.
- Extremely attractive value-for-money package
- Economic package offers from Basic to Premium with options and feature bundles
- Operations in a highly secure data center in Frankfurt with local redundancy
- Local, in-house telephone connections are no longer needed thanks to to the SIP trunk
- Other services: Network connections, security, WAN (different connection possibilties), with various bandwidths, with or without QoS, infrastructure management

T··Systems·

UCC CLOUD POWERED BY BROADSOFT: CLOUD MEETS NETWORK

UCC SERVICES

- Hosted PBX
- Instant Messaging
- Presence
- Mobility

- HD Audio / Video calls
- Audio / video / web conference

- Desktop and file sharing
- WebRTC access
- Unified Messaging

Public Cloud

Services
Provisioning and service desk

SIP trunk
for telephony services

MPLS connection*
of customer network to Intraselect

Coupling
to other public cloud services

*Optional

COMPREHENSIVE FUNCTIONALITY

The standardized offer combining technology from BroadSoft and services from T-Systems stands out from other offers available on the market thanks to the "one-stop, all-around, worry-free" concept. The solution does not only include all modern UCC Services from Hosted PBX to Unified Messaging from the secure public cloud, but also an intelligent telephony function, meaning that you do not need do have own telephone connections. The transmission in public telephone networks via a central, shared, SIP trunk. You are also set up here as a client, and receive the desired number of channels for scheduling or feeding connections for discussions.

COMFORTABLE WEB FRONT-END

The web portal enables simple self service configuration by the customers. Various administration levels can be set up from administrator to employee. The rights can even be broken down to locations, organizational units or specific tasks. If requirements change, new functions and workstations can easily be added. The personal employee profiles that have been set up can be easily amended by each user by themselves. Whether availability, signalization, visual / acoustic notification, notification texts, music, etc., everything can be easily adjusted. Your users can access their personal profile via phone, smartphone, or tablet at any time, from anywhere.

TAILOR-MADE PACKAGES WITH OPTIONS AND SUPPLEMENTARY BUNDLES

Basic

- Telephony features
- Visual voicemail
- Voicemail
- User web portal
- Hunt group
- Group notification
- Additional

Standard

Package Basic plus:
- Do not disturb function
- Rejection of anonymous calls
- Forwarding incoming fax messages to e-mail
- Mobile integration
- Additional

Inclusive:
- UC App Bundle

Premium

Package Standard plus:
- Selective call forwarding, acceptance, and rejection
- Call notification
- Targeted pick-up of calls
- "Hoteling"
- Remote Office
- Additional

Inclusive:
- UC App Bundle
- Collaboration Bundle

Options

- Attendant console
- Automatic processing

UC App Bundle: Mobile, desktop,, tablet, video call point-to-point
Collaboration Bundle: Instant messaging & presence, desktop & file sharing, MyRoom collaboration

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