

SAP for Healthcare – a single platform solution

The challenge

- Silos of data with the challenge of integration causing mistrust of data
- Lack of insight into clinical and hospital operations
- The need to give the patient more accurate information and financial counselling

The solution

- Implementing the single solution covering clinical, revenue cycle management and operational functions: SAP ERP and SAP Patient Management and SAP Cerner i.s.h.med solution
- Optimising insight with a real-time dashboard with access to medical records, billing process and order supplies— all in one place to enable value-based care
- Setting up ICT infrastructure on Azure public cloud to provide future scalability

Customer benefits

- End-to-end integrated workflows with full traceability reducing administrative burden and shorten the patient waiting time
- Enhancing patient-centricity Improving patient outcomes
- Real-time data for better decision making
- Foundation for value-based healthcare
- Improved operational effectiveness and efficiencies
- World leading Revenue Cycle Management
- Global best practices reference architecture



We appreciate T-Systems for setting a solid foundation for our expansion and digital transformation that is not only scalable to meet our growing needs but also reliable and secure, too.

Nadiah Wan, Executive Director and Group CEO, TMC Life Sciences Bhd

