

Sustainability @ T-Systems

IDC Webinar | 28.11.2023



T Systems

Let's power
higher performance

ESG is a focus point of our groupwide strategy and a demand from our clients.

Customer & Market Differentiation through ESG

Clients and partners search for **sustainable products** and for **sustainable companies**.

Our focus on client enablement

 **>50 RFPs**

received per year with complex sustainability demands from customers.



ESG is the top #1 business risk for CEOs in EMEA in 2023



Competitive advantage

customers and investors increasingly value sustainability.



T-Systems awarded **Leader** in ISG & PAC 2022 and 2023 Sustainability and ESG Services benchmark.

#Werkstolz through ESG

Employees search for **serious commitment** and **more reasons to be proud** of our deliveries

Our focus on own operations

 **AI Readiness**

Foreseen increase of data traffic loads require infrastructure preparation & implementation of tools



Employee engagement is a top business outcome for companies investing in sustainability in 2023.



Empowerment

Positive actions count for motivation of workforce and attraction of new talents

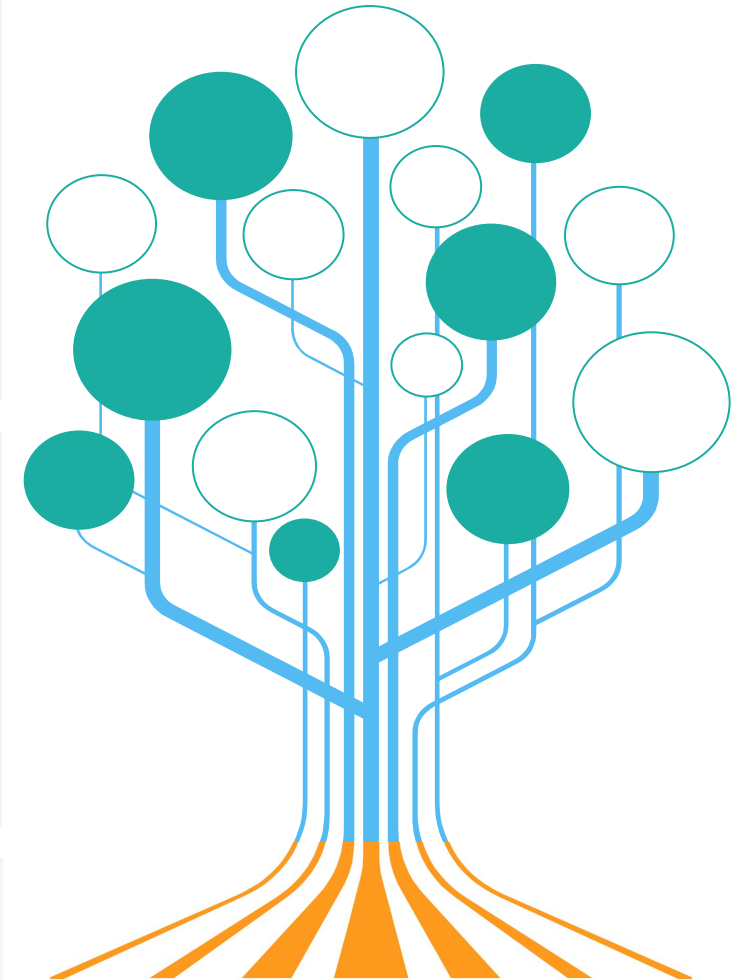


Recognition


T-Systems Data Centers awarded several prizes in 2023, but there is a long way to go!

ESG as a risk mitigator

Regulators and investors **demand compliance** and business need **resilience** to protect **brand reputation**.



DT Group has defined 5 key ambitions within the ESG framework to guide and focus sustainability actions overall.



Be the leading global sustainable, digital telco

North Star



Environment



Social

Building a climate neutral future

Leading the way with **net-zero GHG emissions by 2040** and **enabling customers and society** to follow towards net-zero

Striving for full circularity

Becoming **fully circular around technology and devices by 2030** taking the whole value chain along

Being the best team in the industry¹

Becoming an **employer of choice, promoting diversity equity & inclusion (DE&I)** in our teams and **investing into future skills**

Shaping the digital society

Overcoming the digital divide and enabling society, while **making the digital world a safe and tolerant space for everyone**



Governance

Good corporate conduct & integrated into strategy, targets and governance systems

You manage what you measure – constant steering & measuring of progress towards sustainability targets

SusTain Program focus on the environmental sustainability by coordinating, monitoring and implementing strategic actions.



Vision

Be the leading sustainable IT provider.



Mission

We **enable** our customers and partners to **accelerate** their **sustainability performance** by transparently **sustaining our own value chain** and **providing** leading digital sustainability **solutions** and **advisory**.



Our Operations



Products & Client Enablement

Together with DTAG, we have several goals that require commitment and action across the organization, operations and value chain.

Our Targets

0%

Net-zero full scope emissions until 2040.

-55%

Scope 1, 2 & 3 emission reduction until 2030 (base year 2020).

100%

Circular around technology and devices by 2030.

0%

direct and indirect emissions from energy consumption until 2025.

100%

Sourcing of **Renewable Energies 2021.**

Focus topics @ Our Operations

Fleet

- Roll out of E-Fleet (completion planed for 2027).
- Focus on Service Cars Fleet.
- Reduce fleet to a minimum & adopt mobility solutions.

Employees

- Raise awareness and provide trainings on sustainability.
- Enable sustainability behavior.

Data Centers

- Increase transparency, resource efficiency and sustainability.
- Achieve CNDPC goals for own operated Data Centers.
- Provide innovative solutions for climate neutral DCs.

Buildings

- Reduce office space & implement new work concepts.
- Expand renewable energy capacity.

Suppliers

- Increase emission-free business relationships and drive circularity.
- Gradually implement supplier strategy with DTAG.

Focus topics @ Products & Client enablement

Sustainable portfolio and customers

- Implement Sustainability by Design Guidelines
- Enhance sustainability portfolio and increase transparency for:
 - ✓ Management Solutions
 - ✓ Industry Solutions
 - ✓ Advisory & Services
 - ✓ Cloud Services
 - ✓ Detecon Consulting

Client enablement

- Enable customers to enhance their sustainability.
- Assess the impact of sustainable offers.

Certification and labels

- Gain recognition through certificates and labels.

Awareness

- Implement sustainability campaigns and events.
- Push sales and communication.
- Consolidate sustainability story.
- Engage & integrate international community.